

HUMAN CAPITAL MANAGEMENT

Built for Multi-Unit Restaurants



Who is PrimePay?

PrimePay is a leading HCM technology and service provider of comprehensive people management solutions built for Mid- and-Enterprise businesses.

KEY CHALLENGES FOR MULTI-UNIT RESTAURANTS

- Multi-Unit Workforce Analytics
- HR Management
- Multi-Unit Payroll, Scheduling, Time

The Solution for Multi-Unit Restaurant Groups

PrimePay Platform streamlines workflows, automates administrative tasks, provides online employee training, and eliminates time-consuming manual processes, freeing multi-unit restaurant operators to focus on delivering exceptional dining experiences across their locations.

With built-in functionality that allows users to view position data separately from employee data, PrimePay gives restaurant groups the insights they need to optimize staffing, manage labor costs, and ensure compliance with industry regulations.

The Restaurant Industry is Fast-Paced

As consumer demand for quality dining experiences continues to rise, multi-unit restaurant groups are under growing pressure to hire, train, and retain skilled employees efficiently. Failing to do so poses risks of staff burnout, inconsistent service, and operational inefficiencies that can impact profitability and customer satisfaction.

Key Benefits

PrimePay empowers multi-unit restaurant groups to maximize workforce flexibility, ensuring they can efficiently manage staffing needs, adapt to fluctuating demand, and remain resilient amid industry challenges.

AUTOMATION

Eliminate time-consuming manual tasks so your restaurant workforce can focus on delivering exceptional service, improving efficiency, and maintaining compliance with industry regulations.

ENGAGEMENT

Support workforce upskilling and career advancement with on-demand training, enabling restaurant employees to learn new skills, advance into leadership roles, and enhance the customer experience.

WORKFORCE ANALYTICS

Keep costs optimized with customizable reports and dashboards that evaluate manager performance against group benchmarks, measure staff performance relative to industry standards, and track historical and future labor budgets across multiple restaurant locations.



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Delivering Best-in-Class Technology to Clients

OPERATIONS FOUNDATIONS



PAYROLL & TAX

Calculate payroll updates in real-time and retroactively to reduce errors.



HR MANAGEMENT

Automate manual HR activities and free up personnel to focus on strategic tasks.



TIME & ATTENDANCE

Control labor costs and minimize compliance risks with automated timecards.



BENEFITS ADMINISTRATION

Facilitate easy employee self-service for efficient and compliant benefits enrollment.

EMPLOYEE EXPERIENCE



TALENT ACQUISITION

Quickly and efficiently open, market, and fill critical positions with top talent.



PERFORMANCE MANAGEMENT

Enhance employee productivity and engagement for greater retention rates.



LEARNING & DEVELOPMENT

Cultivate a sustainable culture of continuous learning with on-demand skills training.

WORKFORCE ANALYTICS



MANAGEMENT INDEX SCORE

Identify top leaders, establish leadership standards, replicate strategies organization-wide.



PERFORMANCE BENCHMARKING

Compare company performance to industry averages to improve business decisions.



WORKFORCE BUDGETING

Forecast workforce costs accurately by analyzing historical trends and predicting future labor needs.

Connectivity and Data Security You Can Trust

PrimePay unites payroll and tax, human capital management (HCM), time and attendance, benefits administration, recruiting, talent acquisition, performance management, compensation, data analytics, and reporting in a single connected system. Aligning your IT and operational processes in this way increases data security and mitigates compliance risk. By providing technology that gives your employees easy and intuitive access to the information they need to be successful, you fortify your organization against disruption.

Streamline Processes for Greater Success

- ✓ Build resilience to industry shifts and operational disruptions.
- ✓ Increase recruitment & retention of skilled restaurant staff.
- ✓ Ensure compliance with labor laws, health codes, and regulations.
- ✓ Free up HR teams for more strategic workforce planning and growth initiatives.

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